

ENTERPRISE-READY, EVIDENTIAL VIDEO TECHNOLOGY:

Eviid's patented technology has been transforming multiple sectors for some years now with technology that is completely changing the way in which we work. eviid is currently bridging the visual gap within workflow and the claims supply chain, allowing individuals to be at the scene from their desktop, seeing what others see, capturing and recording data, which is all then evidentially and securely stored for present and future reference.

eviid was created as enterprise-focused technology, with the above in mind, and has grown to be the market standard for digitalising workflow and the claims process, with multiple insurer & supply chain products, enabling collaboration with ease.

Smartphones are so widely available 'in pocket' for so many individuals these days, with 2.5 billion smartphone users worldwide (stats from statista.com). Smart devices are the tool that most have to hand. Thus, we have created technology that not only leverages this accessibility, but also the upload from third party devices – safely, securely, and in compliance with all relevant regulation – which is guaranteed to dramatically improve decision-making, documentation, compliance, customer retention whilst reducing costs across the supply chain.

WHY USE VIDEO?

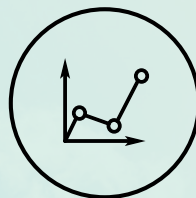
The Benefits of Adopting Video



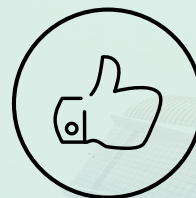
Verifiable
evidence



Faster
decision
making



Drastically
improve
productivity



Reduced
customer
effort



More
complete
picture

Connect the field & base utilising eviid as your single point of media collection & management, that can seamlessly integrate both media and data into other systems.



Remote Instant FNoL/Triage

Via either App or App-less offerings, connect with the customer instantly

- Collect Media from the Policy-Holder or Live-stream directly
- Receive Data/Information from the Policy-Holder
- Features such as Augmented Reality - Remote Measurement
- Use the correct tool & feature-set for the correct circumstances



Visually Enable your Field Force

Adjusting/On-site processes can be conducted either remotely or on-sight including form-fill, live or media/video/doc upload.

In **80%** of cases, there is no longer a need for a 3rd party Loss Adjuster to visit site, which is due to rise to **95%**.



Create & gather media at each step of the claim

Capture & store all Video, Media, Communications & Docs throughout the entire claims process, all collated and stored within the one central media hub.

eviid reduces the costs associated with physical interviews by **70%**



Manage, Store & Share Media

Securely gather, manage & share all media & data associated with the claim via the online Media Hub or via integrated systems.

Rest assured that your management of media from FNoL to reinstatement or settlement is part of a fully compliant process.



Analyse Media & Data

All Media & Data captured along the Claim's life-cycle can be analysed through either eviid's Management Information or a 3rd party integrated system.

Accurately allocate Reserve Funds & manage your risk.



THE EVIID PATENT PROPOSITION:

- Every piece of information is tamper evident – allowing proof that items are as they appear.
- Providing court validated verification, not just circumstantial evidence.
- Similar to a DNA record, eviid holds a unique ID of every item and will alert if anything is altered, from the media itself, through to the location, time, phone, any questionnaire information and even who captured the media.
- Secures the media at point of capture and from subsequent tampering on the server.
- Totally automatic - No time or effort required either during media or post review.



EASE OF INTEGRATION:

- The eviid platform can be easily integrated within existing systems.
- SDKs mean that you can plug in evidential video into your applications.
- Via API, Deeplinking & Web-frame technology, cases can be pulled through to and from the eviid platform to create an enhanced workflow process.
- This means that it is easier than ever to digitally transform your business, without being detrimental to existing systems and processes.



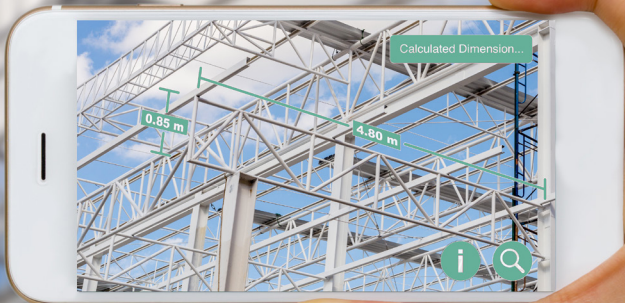
Secure Cloud Storage

- Secure & Scalable Cloud Storage hosted on Microsoft Azure
- Manage all media from one secure & compliant location
- Securely store all media & data either in active or cold storage for entire lifecycle of a claim (7 years in UK)



Features

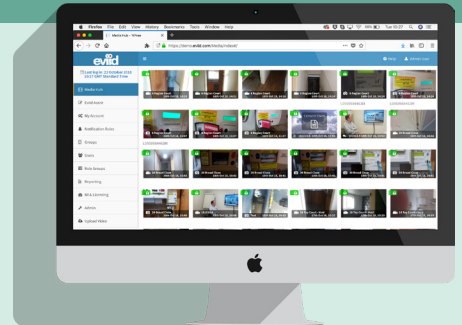
- Augmented Reality
- Scope of Works
- Digital Signature-fill
- Measuring Tools
- Advanced Data/Form-fill
- Market-leading Video Compression
- Third-Party Plug-in & Wearables
- Upload large media such as CCTV/Dash-Cam (up to 4GB)
- Automatic Virus checking
- Patented Security & Encryption
- Securely Recorded & stored Live Video calling
- Multi-party Live Calling
- Screen-sharing
- Video Annotation
- ETL (Extract Transcode Load)
- Secure & Compliant Sharing
- Full Traceability/Audit Trail
- Seamless Integration - API, SDK & Deep-linking
- App & App-less Technologies
- Reporting & Management Information
- Bespoke setup including user roles & teams
- Bespoke Form creation



Eviid comprises of an enterprise-ready media hub & 5 front-end technology offerings, both app & app-less, whitelabelled to each customer with ever-evolving features and functionality, all of which can also be utilised as stand alone 'out of box' offerings below, or part of a 'Plug & Play' environment, using SDKs, APIs & Deep-linking.

Global Enterprise-Ready Media Hub via the Browser:

- o Fully configurable
- o Effectively manage all media files from all platforms
- o Tamper-evident validation
- o GDPR compliant with full audit trail
- o Take control of eviid's front-end suite
- o Multiple features such as sharing, report export and bookmarking etc.



App-based

Pro

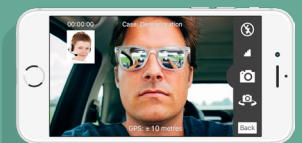
- o The B2B 'Field Force' proposition
- o Be at the field from your desktop, making key decisions
- o Visually enable all field workers through the Eviid Pro app
- o Live, Photo & Video capture
- o Advanced Forms with features such as an AR Measurement tool & OCR reader.

Assist

- o The B2C visual enabling 'self serve' app
- o See what your customer sees
- o Send ADHOC access via SMS/Email
- o Download, log in with given access code, capture then send back to base
- o Review claims from base without need for site visits
- o Obtain objective media evidence
- o All claims are collated and stored within a back-end system for present and/or future review

Interview

- o Create 2-way live calls with individuals to see what they're seeing in real time and offer advice/guidance on the spot
- o Conduct face-to-face interviews remotely
- o Live-stream from mobile device to desktop
- o Live is featured on both Pro & Assist apps
- o Further features such as desktop screen-sharing



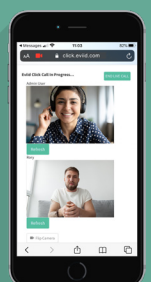
App-less

Upload

- o Upload media at any time to the eviid database via browser, whether smartphone or desktop.
- o Link sent via SMS or Email.
- o Upload media from third-party devices such as Dashcam, CCTV, Drone etc.
- o Unrivalled array of over 30 media & file formats (including documents) accepted & uniquely transcoded
- o Unique 20-100 fold compression functionality means swift upload, access & sharing

Click

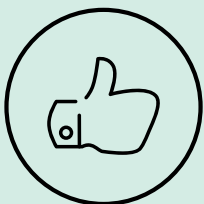
- o Click to enable live video call via smartphone or desktop.
- o Link sent via SMS or Email.
- o Automatically & evidentially stored on the cloud via eviid's patented technology
- o Unrivalled compression, meaning large videos are instantly available on the Media Hub
- o Quick & easy to use





Why Trust eviid?

- Over **1,800,000** Media items pushed through eviid each year
- In **80%** of cases, a visit is no longer required, which is predicted to rise to **95%**
- **87%** Assessments completed remotely within 24 hours
- eviid reduces the time it takes to access media by **98%**
- **50 days** on average, eviid reduces the time it takes to receive & review media
- Cuts cost associated with visits by **70%**



Transactional Pricing

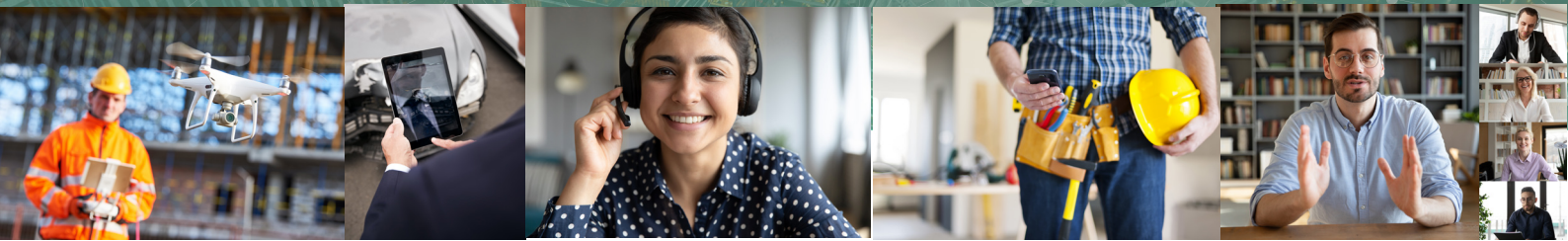
Utilise our flexible Pay per Use/Cost per Claim pricing model, meaning that IT costs become a more efficient and reduced operating expense, as opposed to a capital expense.



Reduce Carbon Footprint

Utilising Video & Media within the Claims process means that site visits are reduced, meaning less employee travel & a greener, more eco-friendly operating model.

STREAMED AND RECORDED VIDEO IN EVIDENTIAL QUALITY.



For further information,
please visit our website:
www.eviid.com

or email/call us to book a demo:
sales@eviid.com / +44 333 800 3888



Gartner Cool Vendor in Mobile and Wireless, May 2018
The Gartner Cool Vendor Logo is a trademark and service mark of Gartner, Inc., and/or its affiliates, and is used herein with permission. All rights reserved. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

